



# Enterprise Agreement 2018

## Travel Pass Frequently Asked Questions

21 February 2018

### 1. What travel benefits are being offered?

As part of the Enterprise Agreement (EA) 2018 package, current and future Sydney Trains and NSW TrainLink EA covered employees are being offered free travel on the following services:

- Metropolitan and outer-metropolitan private bus operations (including Region 6 and Newcastle franchised bus and ferry services), that is, scheduled services excluding future 'on demand' services.
- Existing Inner West Light Rail services including all stops between Central and Dulwich Hill and future CBD South East Light Rail services including all stops between Circular Quay to Nine Ways/Randwick.
- Sydney Metro services, including the 31 stations between Rouse Hill and Bankstown.

### 2. What are 'on demand' services?

On demand services are booked services, currently at trial stage. On demand transport allows customers to book a vehicle to pick them up from home or a nearby location. Bookings and payments are administered through standalone operator systems and Opal cards cannot be used on the services.

### 3. Will spouses of current gold pass EA employees be able to travel on the additional services?

Spouses of current gold pass employees will be able to travel on the same services as their partner.

### 4. Can I get free travel on future light rail in Parramatta and Newcastle?

The offer is limited to travel on existing Inner West Light Rail services and future CBD South East Light Rail services.

### 5. Can retired rail gold employees and their spouses access the additional services?

Already retired gold employees and their spouses will be able to access Region 6 and Newcastle franchised bus and ferry services and will also be able to access future Sydney Metro services.

All other new benefits are only available to gold pass holders (and their spouses) who are employed at the commencement of the new 2018 Enterprise Agreements.

### 6. I am retiring — if I have a Gold pass and exit Rail after the EAs are made can I continue to access the additional services? Can my spouse?

You and your spouse will be able to continue to use your pass on the additional services. All other retired employee benefits will be as per the current Passes booklet.

### 7. Are Rail Senior Managers and Senior Executives able to access these additional services?

The additional services are limited to EA employees. There is no change to existing arrangements for Senior Managers and Senior Executives.

## **8. Are there any changes to eligibility for Gold Pass?**

There will be no change to eligibility for Gold Passes during the life of the 2018 Enterprise Agreements.

## **9. Will the travel cards include Sydney Ferries services?**

All employee opal cards are valid on Sydney Ferries services operated by Harbour City Ferries. This remains unchanged.

## **10. When do the new benefits become available?**

Employees will become eligible for free travel on additional services from the commencement of the 2018 Enterprise Agreements. TfNSW is currently developing a solution to enable the services to be accessed through employee opal cards.

## **11. Can employees of other agencies currently on secondment in Rail receive a travel pass?**

As is current practice, people seconded to Sydney Trains and NSW Trains are not eligible for an employee travel pass.

## **Information and feedback**

Information and supporting documents are on the [Enterprise Agreement](#) section of the intranet. Information will be shared through newsletters, emails and videos. Email questions to [sydneytrainsea2017@transport.nsw.gov.au](mailto:sydneytrainsea2017@transport.nsw.gov.au).