



RTBU Station Staff News

CSA & Station Presentation Sub Division Newsletter

"To Organise Workers In The Transport Industry To Protect And Build Their Rights At Work"



Secretary: Terry Johnson

President: John Steck

Vice President: Kath Arnold

Terry Johnson's Report

Terry Johnson has been visiting a number of stations over the last month. It is fantastic to see so many members being active in their union. This has been demonstrated through a number of members running local Delegate elections. Some of the topics covered over the last month are below:

1. Attendance Management Dispute – Congratulations to one of our local Delegates who recently raised a dispute in relation to attendance management issues. The issue was some Sydney Trains Station Customer Managers (SCMs) were providing a pre-written document for members to sign when they were being managed under step 1 of the attendance management process. This is contrary to what was agreed with in the dispute that concluded in January 2015 and a breach of the Sydney Trains Enterprise Agreement. Sydney Trains agreed with the RTBU Delegate and as such any paperwork that has been generated by this process will be destroyed. Members are reminded that it is vital that you take an independent support person with you whenever you meet with your manager.
2. Campbelltown Station held an election recently for local Delegates. The RTBU wish to congratulate Stephen Wardle and Karen Gauci. Members are advised that other local Delegate elections are underway. If any members wish to become a local Delegate please contact Terry or the RTBU office.
3. The RTBU were advised that a number of stations are undergoing major construction work which is affecting staff health and safety. Some of these locations include Oatley and Museum Stations. The RTBU is advising that any major construction occurs at their location to advise the RTBU office.
4. The RTBU was advised that chairs were being removed from the barriers at Strathfield station without any prior consultation. This matter was placed into dispute on the basis of no consultation by the members at Strathfield Station. As a consequence the chairs were reinstated temporarily until such time until consultation and feedback has taken place. Congratulations to the members who ran this dispute.

Terry will be continuing to visit stations to coordinate local Delegate elections and assist members with any concerns they may have.

No Water, Fans or Seats available



On Thursday 25th February 2016 Sydney recorded a temperature of 38 degrees Celsius.

During this time CSAs at Central and Wynyard were subjected to extreme heat conditions with no access to fans or drinking water.

When the RTBU spoke to CSAs at the time none had been offered a comfort break.

The RTBU notes that there was a police operation occurring at Central and CSAs were required to perform customer service at temporary restricted areas. However, this does not restrict Sydney Trains management from meeting their duty of care checking on the welfare of our members. The RTBU is raising this issue with Sydney Trains and will report the results to the membership.

Penrith Humpy - Snakes thrown in for free



On Monday the 29th February the RTBU visited Penrith Station. Whilst talking with members at Penrith Station the RTBU was

informed about the down side Humpy and the condition it was in. The RTBU conducted an inspection on the Humpy to find the conditions inhuman. There are numerous amounts of issues including brown snakes and vermin being in the immediate area including inside the humpy, air conditioning that blows hot air and is way past the use by date and no drinking water. The membership has raised this matter with Sydney Trains management on numerous

occasions including WHS Management representatives. All concerns have gone on deaf ears.

Considering the recent weather temperature at Penrith reaching high 30's on Thursday 25th February it is a serious WHS risk that Sydney Trains are choosing to ignore.

The RTBU has taken this urgent matter to Sydney Trains and are waiting for their response.



Duress Alarms

Sydney Trains management have informed the RTBU that from the middle to late March 2016 for a period of four (4) weeks they are trialling a new duress alarm system.

Sydney Trains have recognised that the current duress alarm system is past its use by date and there is need for staff to have effective duress system.

Sydney Trains have selected three (3) locations of which two will be on the North Shore and one on the South line.

The trial will involve a pendant which is an iOS device. The device can be activated via voice, phone or the device itself.

The device also has GPS tracking however, Sydney Trains have stressed that line management will have no access to GPS services.

The RTBU raised concerns about black spots around the network. Sydney Trains assured the RTBU that they are currently working with Telstra to upgrade towers in known black spots.

There are a number of alert options which include audible alarm, SMS, email, voice call or video call to emergency services.

Individual training will be provided to all staff members on the use of the new duress alarm system. The RTBU was assured that the training would be ongoing.

Local Union Community Councils

Local Union Community Councils (LUCCs) allow you to connect with other union members and union-friendly people who live or work in your local area.

LUCCs recognise that campaigning together is the best way to ensure government and councils pay attention to the local issues that matter like quality jobs, good services and vibrant communities.

No matter what union you're in, LUCCs provide a framework for getting involved and making life better.

There are 29 LUCCs in NSW. These areas include:

Area	Area
Bankstown	Broken Hill
Blacktown	Blue Mountains
Clarence Valley	Central Coast
Central West	Eastern Suburbs
Far South Coast	Goulburn & Districts
Greater Macarthur	Hawkesbury Valley
Macleay Valley	Maitland
Milton Ulladulla	Newcastle
Albury - Wodonga	Northern Beaches
Lismore	Penrith
Queanbeyan	Strathfield-Lidcombe
Wagga Wagga	Ryde
Tamworth-Armidale	Sutherland Shire
Snowy-Monaro	South Coast
St George	Sydney Inner City
Tweed	Shoalhaven
Upper Hunter	

LUCCs are very dynamic and have regular events. An example of this is the recent protest organised by Penrith LCCU against the outsourcing of Medicare services outside Fiona Scott's (Federal MP) Penrith office.



If you are interested in joining your Local Union Community Council please contact the RTBU office.